



# HOPE+ POSSIBILITIES

## A Message from our CEO, Sarah Crawford

Since its beginnings in 1969, TLC has been a place of unparalleled joy, founded in love, with love for children who deserve the same rights as everyone else. More than 54 years later we are still delivering that same quality of care for children, adults, and their families. And we are rising to new heights to realize our mission **to empower individuals of all abilities to live their fullest life.**

I recently came across a video of **Kelsey O'Connor's spring commencement speech at NC State University.** Kelsey, who had been an athlete for most of her life and college career, suffered a traumatic brain injury, which ended her athletic career and she found herself in a position of redefining who she was. In her speech, she challenges her fellow graduates to think about who they are going to be, not what they are going to do; after all we are human beings, not human doings.

As I reflect on the question of "who are you going to be," I think about the beautiful lives that are in our midst every day — those we support and their families, our frontline workers, all the staff that make TLC possible, and the individuals that support us with their time, talents and treasure. **TLC is an agency that cares — from our families who founded this organization in love, to the staff who compassionately devote their time in service to others, to the supporters who are deeply committed to this community.**

It is with these reflections in mind that we recently unveiled the acronym for our core values, **TLC CARES, which stands for community, accountability, relationships, excellence and service.** The acronym might be new; but TLC CARES is who we have always been. We connect with people and everyone who touches our mission, we strive for excellence, and we are committed to great service. TLC CARES isn't just what we do, it is who we are, and we are proud to carry these core values into the future.

On behalf of our entire TLC family, **thank you for the ways you have cared for this organization,** our mission, and especially the clients and families we are privileged to serve.

Sarah Crawford, CEO



**TLC CARES isn't just what we do, it is who we are.**

*"We support TLC because we believe in their mission to empower individuals of all abilities to live their fullest life. We were very moved during our facility visit where we witnessed firsthand the significant impact TLC has on the lives of the people and families they serve."*

—ANTHONY ASCOLESE, TLC CORPORATE PARTNER,  
KINETICO-ADVANCED WATER SYSTEMS

# HIGHLIGHTS



TAMMY LYNN  
*Golf Classic*  
eat | sip | play | repeat



SEPTEMBER 25, 2023

Many thanks to all who came out for the 20th Annual Tammy Lynn Golf Classic! In total, 122 golfers participated, representing 42 sponsors and many other partners who donated food, beverages, and prizes. **\$106,000 was raised—surpassing our \$100K goal.** Forty volunteers came out to help, including TLC staff as well as faithful volunteers representing our corporate partners who have come out year after year and are always dedicated to the day's success.

Terry Parker from TowneBank pictured with TLC CEO Sarah Crawford, claiming his prize for the Closest to the Pin contest.



### CORPORATE IMPACT: KINETICO ADVANCED WATER SYSTEMS

Since originally connecting through a TLC Board member and participating in Toast in spring of 2021, **Kinetico Advanced Water Systems and their team have contributed over \$20,000 to our mission.** Additionally, VP Pat Smelik has been an active partner in our events by helping to secure notable silent auction items for Toast. Steve Barnette, Director, Commercial and Industrial Division joined the TLC Board in the fall of 2022 and has been an active member of the Strategic Impact & Outreach Committee.

The Kinetico Advanced Water Systems Foursome: Anthony Ascolese, Pat Smelik, Steve Barnette, and Gene Smelik.



### PROGRAM SPOTLIGHT: TAILORED CARE MANAGEMENT

Our Tailored Care Management program provides a dedicated Care Manager to coordinate all aspects of a person's health care and supports — medical, behavioral, long-term, and community services. Our Care Management team works with the client, their family and/or guardians, as well as their doctors, service providers, therapists, and others to coordinate an individualized plan of care, resulting in better whole-person, family, and community outcomes.

TLC's Tailored Care Management Team volunteering at the 2023 Golf Classic: Damien Turton, Joleane Ferris, and Corie Passmore.

## COMING SOON



IGNITING HOPE TOGETHER +  
SECU FOUNDATION'S \$1.5M  
CHALLENGE GRANT

A \$1.5 million challenge grant from the SECU Foundation has helped launch us into the public phase of our capital campaign. In June—together with lead supporters, volunteers, and partners—we celebrated the ceremonial groundbreaking of the new ICF home and Residents Village. Stay tuned for more on how you can help in early 2024.



heart-to-heart  
TLC's Annual Campaign

Help make an impact and support our goal of raising **\$125,000** by December 31st for TLC's programs and services this year. Be on the lookout for the Heart-to-Heart social media kickoff at the beginning of November and a mailing later in the month.

# FY 2023 IMPACT

JULY 1, 2022–JUNE 30, 2023



973

CLIENTS SERVED  
across all programs



99%

RESIDENTS' HEALTH CARE  
delivered on campus, providing  
**252,360 HOURS** of ICF care

115



CHILDREN

and their parents received  
access to support services

HELPED

244



INDIVIDUALS

and their families take the first steps  
in identifying and getting support for  
delays, developmental disabilities, autism  
and/or behavioral health conditions



2,359  
HOURS

of respite care provided to relieve  
home caregivers within our community

tlc

Igniting Hope. Embracing Possibility.



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